



AREP CLIENT BILL OF RIGHTS

As an AREP client, you have the right to:

1. Be treated with courtesy, respect and dignity and to have family and friends support you at any time.
2. Receive professional care regardless of your diverse views, culture, spiritual traditions, abilities, gender identity, and sexual orientation.
3. Be involved in all aspects of your service planning from admission to discharge.
4. A clear explanation of the services you will receive and who will provide them.
5. Give or refuse consent to the provision of part of your service plan.
6. Raise concerns or recommend changes to your service plan.
7. Voice a complaint and be informed about the complaints and appeal process.
8. Have your information kept confidential.